

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	6730489		
<b>Application Number:</b>	09480589		
<b>International Application Number:</b>			
<b>Confirmation Number:</b>	4505		
<b>Title of Invention:</b>	METHOD, SYSTEM, AND PROGRAM PRODUCT FOR ON-LINE SERVICE CALL SCHEDULING		
<b>First Named Inventor/Applicant Name:</b>	Kevin Michael Ruppelt		
<b>Correspondence Address:</b>	John S Beulick Armstrong Teasdale LLP One Metropolitan Square Suite 2600 St Louis MO 63102 US 314-621-5070 -		
<b>Filer:</b>	Eric T. Krischke/Chris Axley		
<b>Filer Authorized By:</b>	Eric T. Krischke		
<b>Attorney Docket Number:</b>	9D-EC-19348-RUPPELT-ET-AL		
<b>Receipt Date:</b>	30-DEC-2009		
<b>Filing Date:</b>	10-JAN-2000		
<b>Time Stamp:</b>	17:08:42		
<b>Application Type:</b>	Utility under 35 USC 111(a)		

### **Payment information:**

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1510

RAM confirmation Number	3028
Deposit Account	012384
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.17 (Patent application and reexamination processing fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.20 (Post Issuance fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	122300-1USFeeIssueFee30DEC2009-6759893-1.PDF	59895 ff67c7f11891145f9fb77a5e555786d1923b0ea	no	2

### Warnings:

### Information:

2	Change of Address	122300-1USFeeAddressIndicatorForm30DEC2009-6668456-1.PDF	312149 26b49ffabe734f7744ee35b1474799a6eb77c478	no	2
---	-------------------	--	--	----	---

### Warnings:

### Information:

3	Post Allowance Communication - Incoming	122300-1USCorrespondence-COMMUNICATION-USPTO30DEC2009-6763686-1.PDF	62447 68e0ec5e4dedb0c528e6db05f09b1e1189203b4e	no	1
---	---	---	---	----	---

### Warnings:

### Information:

4	Applicant summary of interview with examiner	122300-1USExaminerInterviewSummary30DEC2009-6763720-1.PDF	63402 828c5bb446541698c0d0c6cc94838a2d1ad79c42	no	1
---	--	---	---	----	---

### Warnings:

### Information:

5	Post Allowance Communication - Incoming	122300-1USCorrespondence-COMMENTS-USPTO30DEC2009-6763737-1.PDF	63862 8cc236058e3022c4a20ff1796c4c98b95bc64696	no	1
---	---	--	---	----	---

### Warnings:

### Information:

6	Fee Worksheet (PTO-875)	fee-info.pdf	30284 09ba54afb7101febcc5f9417618fd3554bfe227	no	2
---	-------------------------	--------------	--	----	---

### Warnings:

### Information:

Total Files Size (in bytes):	592039
------------------------------	--------

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.